

TERMS AND CONDITIONS
O & M Consulting Services Inc. (OMCSI)

OMCSI Courses are Subject to the following Terms and Conditions:

Payment Policy: Payment covering the cost of the course and/or seminar shall be payable to O & M Consulting Services Inc in the form of check, Visa, MasterCard, American Express, or Purchase Order Number. Payment must be received 30 days prior to starting date of training.

Cancellation Policy: If canceling 3 weeks or more in advance, the registrant shall receive a full refund minus a \$50.00 processing fee. When canceling after the 3 week time period payments are considered non-refundable and at this time O & M Consulting Services Inc will issue a refund minus \$200.00 (processing fees plus cost of student course materials). No-Shows shall not receive a refund.

O & M Consulting Services Inc reserves the right to cancel any course and/or seminar within two weeks of scheduled date at which time fees will be refunded 100% or credited to another course of registrant's choice. If OMCSI should cancel any course, we will not be responsible for non-refundable airline tickets or other travel expenses under any circumstances.

OMCSI course schedules and locations are tentative and course detail and prices are subject to change without notice. All courses have a maximum and minimum enrollment and these values vary as function of course content, location, and assigned instructor.

OMCSI course instruction and study materials are designed to acquaint registrants with general good practice for operation or maintenance of equipment and/or systems.

OMCSI does not allege that courses are complete nor are they intended to be specific for the products of any manufacturer. OMCSI will not accept any liability whatsoever for the work undertaken on the basis of the text or classroom instruction. The manufacturer's operating and maintenance specifications are the only reliable guide in any specific instance, and where they are not complete, the manufacturer should be consulted.